

08

Industry-specific Products and Business Benefits

The RMI offers **industry-specific products**, tailored to meet the needs of the industry it serves:

RMI4Law: 24-legal advisory service

RMI4Sure: Best-value short-term insurance

RMI4OHS: Occupational Health and Safety

RMI4BEE: Advice and assistance on B-BBEE matters, with an accreditation service and the compilation of a National B-BBEE register.

Associational accreditation ensures ongoing development and implementation of commercial value propositions specific to the Association.

01

Communication and Media

The RMI is recognised in the media as the industry voice and is regularly invited to comment on industry topics by both print and broadcast media. The Association participates in and hosts numerous conventions and shows.

Members have access to the informative *Automobil* magazine and receive weekly web letters which not only facilitate two-way communication, but keep Members abreast of developments in a highly dynamic industry.

02

Quality and Standards

The RMI and its Associations represent the Industry at various **South African Bureau of Standards (SABS)** committees and working groups.

03

Labour Relations Seminars

Members have access to **Industry labour relations seminars** focused on the rules, agreements and industry-specific topics that affect retail motor industry businesses.

04

Advice, Support and Assistance

- **Professional industrial relations advice** by specialists, ensuring procedural and substantive fairness with disciplining staff.
- Support with **charring disciplinary hearings** and automatic entry and representation at the CCMA, DRC and Labour Court.
- **Exceptional CPA support and member assistance** during defence cases at the National Consumer Commission (NCC) and the Motor Industry Ombudsman of South Africa (MIOSA).
- **Facilitation of complaints** between RMI Members, with a complaint resolution rate in excess of 95%.

07

Influencing & Lobbying

The RMI and its Associations are **actively involved in influencing new legislation** and regulations to minimise the impact on business and the industry it serves.

06

Training

Training and representation via merSETA and W&RSETA. The RMI actively drives industry-wide **training and apprenticeship issues** through its position on the merSETA Board and involvement with the Technica manuals.

05

Representation

Members enjoy **RMI presentation** at often volatile and disruptive centralised wage negotiations.

Representation at various **MIBCO and Industry-related Boards** and committee structures.

Representation at the **National Regulator for Compulsory Specifications (NRCS)**, defending our industry when compulsory specifications and standards are compromised.

Representation at the **Moto Health Care Fund, Industry Provident Funds and the Sick, Accident & Maternity Pay Fund.**

Affiliation to reputable organisations recognised by Government, big business, consumers and relevant stakeholders, such as Business Unity SA (BUSAS).

